



Complete Facility Services Achieves CIMS and CIMS-GB Certification with Honors

Complete Facility Services joins a growing number of cleaning organizations to certify to the ISSA Cleaning Industry Management Standard (CIMS) and CIMS-Green Building (GB).

ATLANTA — April 12, 2021 — [ISSA](#), the worldwide cleaning industry association, announced today that Georgia-based Complete Facility Services, LLC (CFS) achieved the [ISSA Cleaning Industry Management Standard \(CIMS\) and CIMS-Green Building \(GB\)](#) certification with honors.

Compliance with the standard shows that a cleaning organization has the systems in place to deliver consistent, professional services designed to meet customer needs and expectations and is prepared to deliver a comprehensive, green cleaning program based on LEED EB: O&M green cleaning criteria. CIMS and CIMS-GB certification are required in many cleaning service bid specifications as customers look for an effective way to identify high-quality providers committed to customer satisfaction.

“I am extremely honored CFS has added another layer of significant value to its credentials with the CIMS and CIMS-GB certification with honors,” says Frederick N. Hill, chief operating officer, Complete Facility Services. “ISSA is a well-respected organization, and we have a great appreciation for CIMS and the high-level standards it requires cleaning companies to exhibit in the industry.”

CFS is among a few companies in the cleaning business with CIMS and CIMS-GB with honors certification in Georgia.

Independent, accredited assessors verify CIMS- and CIMS-GB-certified firms meet the industry standard for:

- Quality systems
- Service delivery
- Human resources
- Health, safety and environmental stewardship
- Management commitment
- Green building

-More-

Recently, CIMS-GB became a direct compliance option to meet the green cleaning policy prerequisite of Version 4 of the U.S. Green Building Council (USGBC) revised Leadership in Energy and Environmental Design for Existing Buildings: Operations and Maintenance (LEED EB: O&M) rating system.

“CFS underwent a rigorous third-party assessment to ensure our structure, processes and systems comply with their requirements to ensure we deliver high-quality services to and meet the needs of our clients while also aligning with their sustainability initiatives,” explains Hill.

For more information about CIMS and CIMS-GB certification, visit [issa.com/standard](https://www.issa.com/standard).

About Complete Facility Services

Founded in 2012 in Suwanee, Georgia, Complete Facility Services, LLC (CFS) is a full-service maintenance company, providing cost-effective facility management services 24/7. We offer a variety of services to maintain the internal and external aesthetics and operations of a facility. With a highly qualified and professional team of contractors and laborers, we customize a flexible work schedule to meet specific needs, goals and objectives.

CFS provides services to a diverse clientele throughout the Southeastern United States, offering a range of janitorial services and specializing in disinfection and sanitization.

The company holds several certifications, including Cleaning Industry Management Standard (CIMS) and CIMS-Green Building (CIMS-GB) with honors; Institute of Inspection, Cleaning and Restoration (IICRC); the City of Atlanta and Hartsfield-Jackson Atlanta International Airport. The company also is a 10K Goldman Sachs Small Business alumni and a Minority-owned Business Enterprise.

About CIMS and CIMS-GB

The ISSA Cleaning Industry Management Standard (CIMS) and CIMS-Green Building (CIMS-GB) set forth a management framework designed to assist building service contractors and in-house cleaning departments to develop and maintain quality, customer-focused organizations, capable of delivering a comprehensive green cleaning program based on LEED EB: O&M green cleaning criteria. The standard is nonprescriptive, meaning that each organization has the flexibility to choose the most effective ways in which to meet its requirements. CIMS and CIMS-GB were created through a true consensus-based process that brought together representatives of the cleaning, facilities management, and purchasing communities. ISSA speaks at numerous facility management and purchasing industry events throughout the year to outline the value of working with CIMS and CIMS-GB certified cleaning companies as well as certifying in-house operations.

-More-

About ISSA

The leading trade association for the cleaning industry worldwide, ISSA has a membership that includes more than 7,000 distributor, manufacturer, manufacturer representative, building service contractor, in-house service provider, and associate service members. ISSA helps its members and their employees make valuable contacts through the industry's largest cleaning shows, produced in conjunction with Amsterdam RAI under the brand name ISSA/INTERCLEAN®. ISSA also helps increase members' professionalism and success through its popular global website, ISSA.com, and by offering business tools, educational products, industry standards, publications, and legislative and regulatory services that specifically focus on the professional cleaning industry.

The association is headquartered in Northbrook, IL, USA, with regional offices in Amsterdam, Netherlands; Leicester, United Kingdom; Mexico City, Mexico; and Shanghai, China.

Contact:

LaKeidra Veal

lakveal@cfacilityservices.com

###